



## City of Evansville

www.evansvillewi.gov  
31 S Madison St  
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Evansville, WI 53536  
(608) 882-2266

### Subject: Important Information Regarding Your Water Service Line

Dear Customer,

The City of Evansville takes water quality and reliability very seriously and recently completed a survey of all known information regarding the water laterals throughout the system. After reviewing our records and compiling an initial City-wide inventory, it appears that your property may NOT have a copper or HDPE (high density polyethylene) water service lateral.

This means that your water service lateral might be made of lead or galvanized steel. Lead and galvanized steel water lines can pose a risk to your health, as lead exposure can occur through drinking water, especially if lead pipes, plumbing fixtures, or solder are present in your home's water system.

While the City will continue to replace the portion of all water laterals under the streets as part of reconstruction projects, the portion nearest your home is the responsibility of each homeowner to maintain and replace.

#### What Does This Mean for You?

If your water service line is made of lead or galvanized steel, it's important to take steps to reduce your exposure to lead in your drinking water. We encourage you to:

- Visit the City's website at [www.evansvillewi.gov/waterquality](http://www.evansvillewi.gov/waterquality) for more information or to fill out a survey indicating the lateral material in your home (or request for an in-home visit by City staff for assistance).
- Flush your taps for a few minutes each morning or after long periods of non-use prior to using the water for drinking and cooking.
- Consider using a water filter that is certified to remove lead.
- Contact a licensed plumber to replace your water service line. Some of you may have already done that – if so, please also let us know so the City-wide inventory can be updated. **If you have already replaced (or plan to) the private portion of the lateral (roughly from the sidewalk to your home), the City will need to replace the public portion (out in the street).**

#### Resources and Next Steps

For more detailed information about lead service lines and how to protect your household, we recommend visiting the U.S. Environmental Protection Agency's website at [www.epa.gov](http://www.epa.gov), where you will find valuable resources and guidance.

The City has historically taken advantage of the funding opportunities from Wisconsin DNR, but the current program does not provide grant funds for Evansville. We will continue to monitor those programs to leverage funding when available.

We are committed to ensuring the safety of our customers. If you have any questions or would like further assistance, please do not hesitate to contact us at 608-882-2266 or via email at [evansvillewater@evansvillewi.gov](mailto:evansvillewater@evansvillewi.gov).

Thank you for your attention to this important matter.

Regards,

Scott Kriebs  
Municipal Services Director  
CITY OF EVANSVILLE